

ROAD TO RECOVERY

BEHAVIORAL HEALTH AND SUBSTANCE ABUSE SERVICES

3155 Presidential Drive, suite 104 Atlanta GA 30340

HIPPA NOTICES OF PRIVACY PRACTICES

The Road to Recovery, Inc

Effective Date:

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY

WHO WILL FOLLOW THIS NOTICE.

This notice describes Road to Recovery's practices and that of:

- Any health care professional authorized to enter information into your hospital chart, including members of Road to Recovery staff.
- All departments and units of the clinic.
- Any member of a volunteer group we allow to help you while you are in the facility.
- All employees, staff and other clinics personnel.

Road to Recovery and its clinical staff members operate as an "organized health care arrangement" and are presenting this document as a joint notice of privacy practices. Although the clinic and staff members have established an organized health care arrangement for purposes of complying with privacy laws, clinical staff members are not employees or agents of the clinics and remain independent contractors.

All these entities, sites and locations follow the terms of this notice. In addition, these entities, sites and locations may share medical information with each other for treatment, payment and health care operations purposes described in this notice.

OUR PLEDGE REGARDING MEDICAL INFORMATION:

We understand that medical information about you and your health is personal. We are committed to protecting medical information about you. We create a record of the care and services you received at the hospital. We need this record to provide you with quality care and to comply with certain legal requirements. This notice applies to all of the records of your care generated by the hospital, whether made by clinic personnel or your personal doctor. Your personal doctor may have different policies or notices regarding the doctor's use and disclosure of your medical information created in the doctor's office or clinic.

This notice will tell you about the ways in which we may use and disclose medical information about you. We also describe your rights and certain obligations we have regarding the use and disclosure of medical information.

We are required by law to:

- Make sure that medical information that identifies you is kept private;
- Give you this notice of your legal duties and privacy practices with respect to medical information about you;
- Follow the terms of the notice that is currently in effect.

HOW WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU.

The following categories describe different ways that we use and disclose medical information. For each category of uses or disclosure in a category will be listed. However all of the ways are permitted to use and disclose information will fall within one of the categories.

For Treatment. We may use medical information about you with medical treatment or services. We may disclose medical information about you to doctor, nurses, technicians, medical student, or other personnel who are involved in taking care of you at the hospital. For example, a doctor training you for a broken leg may need to know if you have diabetes because it may slow the healing process. In addition, the doctor may need to tell the dietitian of you have diabetes so that we can arrange for appropriate meals. Different departments of the clinic may also share medical information about you in order to coordinate the different things you need such as prescriptions, lab work and x-rays. We also may disclose medical information about you to people outside the clinic who may be involved in your medical care after you leave the hospital, such as a family member, clergy or others we use to provide services that are part of your care.

For Payment. We may use and disclose medical information about your treatment and services to bill and collect from you, your insurance company or a third party payer. For example, we may need to give your health plan information about your surgery so that they will pay us or reimburse you for the surgery. We may also tell your health plan about a treatment you are going to receive to determine whether your plan will cover it.

For Health Care Operations. We may use and disclose medical information about you for clinic operations. These uses and disclosures are necessary to run the clinic and make sure that all of our patients quality care. (For example, in the course of quality assurance and utilization review activities, we may use medical information to review our treatment and services and to evaluate the performance of our staff in caring for you. Some of the reviews may be conducted by independent physicians who are members of the medical staff, but not The Road to Recovery Clinic employees). We may also combine medical information about many clinic patients to decide what additional services the clinic should offer and what are not needed. We may also disclose information to doctors, nurses, technicians, medical students, and other clinic personnel for review and learning purpose. We may also combine the medical information we have with medical information from the hospitals to see where we can make improvements. We may remove information that identifies you from this set of medical information to protect your privacy.

Appointment Reminders. We may use and disclose medical information to contact you as a reminder that you have an appointment for treatment or medical care at the hospital.

Treatment Alternatives. We may use and disclose medical information to tell you about or recommend possible treatment options or alternatives that may be of interest to you.

Health-Related Benefits and Services .We may use and disclose medical information to tell you health-related benefits or services that may be of interest to you.

Fund-raising Activates. We may use medical information about you to contact in an effort to raise money for the clinic and its operations. We may disclose medical information to a foundation related to the clinic so that the foundation may contact you in raising money for the clinic. We only would release contact information, such as your name, address and telephone number and the dates you received treatment or services at the hospital. If you do not want the clinic to contact you for fund-raising efforts, you must notify the Director of The Road to Recovery, 3155 Presidential Dr. Suite 104, Atlanta GA 30340 in writing.

Clinic Directory. We may include certain limited information about you in the clinic directory while you are a patient at the hospital. This information may include your name, location in the hospital, your general condition (e.g., fair, stable, etc.) and your religion affiliation. Unless there is a specific written request from you to the contrary, this directory information, except for your religious affiliation, may also be released to people who ask for you by name. Your religious affiliation may be given to a member of the clergy, such as a priest or rabbi, even if they don't ask for you by name. This information is released so your family, friends and clergy can visit you in the clinic and generally know how you are doing. If you do not want your information to be listed in the clinic directory, please ask to be listed as a "No-Information" patient.

Individuals Involved in Your Care or Payment for Your Care. We may release medical information about to a friend or a family member who is involved in your medical care. We may also give information to someone who helps to pay for your care. In addition, we may disclose medical information about you to an entity assisting in a disaster relief effort so that your family can be notified about your condition, status and location.

Research. Under certain circumstances we may use and disclose medical information about you for research purposes. We generally will obtain your written authorization to use your medical information for research purposes. There may be limited circumstances when access to your information for research purposes may be allowed without your specific consent. These will be limited to cases when use or disclosure was approved by Institutional Review Board or Privacy Board.

Business Associates. There are some services provided in the clinic through contracts with business associates. One example is the copy service we use when making copies of your health record. When these services are contracted, we may disclose your healthcare information to our business associate so that they can perform the job we have asked them to do. To protect your health information, however we require the business associated to appropriately safeguard your information.

As Required By Law. We will disclose medical information about you when required to do so by federal, state or local law.

To Avert a Serious Threat to Health or Safety. We may use and disclose medical information about you when necessary to prevent a serious threat to your health or safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.

Organ and Tissue Donation. If you are an organ donor, we may release medical information to organizations that handle organ procurement or organ, eye or tissue transplantation to an organ donation bank, as necessary to facilitate organ or tissue donation and transplantation.

Military and Veterans. If you are a member of the armed forces, we may release medical information about you as required by military command authorities. We may also release medical information about foreign military personnel to the appropriate foreign military authority.

Workers' Compensation. We may release medical information about you for workers' compensation or similar programs. These programs provide benefits for related injuries or illness. Your written authorization to this release is required; however, if you do not consent to release of information, your workers' compensation benefits may be denied and you will be responsible for the costs of your medical care.

Public Health Risk. We may disclose medical information about you for public health activities.

- These activities generally include the following:
- To prevent or control disease, injury or disability
- To report births and deaths
- To report the abuse or neglect of children, elders and dependent adults,
- To report reactions to medications or problems with products;
- To notify people of recalls of products they may be using;
- To notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition;

Lawsuits and Disputes. If you are involved in a lawsuit or dispute, we may disclose medical information about you in response to a court or administrative order. We may also disclose medical information about you in response to a subpoena, discovery request or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request (which may include written notice to you) or to obtain an order protecting the information requested.

Law Enforcement. We may release medical information if asked to do so by law enforcement official:

- In response to a court order, subpoena, warrant, summons or similar process;
- To identify or locate a suspect, fugitive, material witness or missing person;
- About the victim of a crime if, under certain limited circumstances, we are unable to obtain the person's agreement;
- About a death we believe may be the result of a criminal conduct;
- About criminal conduct at the clinic, and

- In the emergency circumstances to report a crime; the location of the crime or victims; or the identity, description or location of the person who committed the crime.

Coroners, Medical Examiners and Funeral Directors. We may release medical information to a coroner or medical examiner. This may be necessary, for example to identify a deceased person or determine the cause of death. We may also release medical information about patients of the hospital to funeral directors as necessary to carry out their duties.

National Security and Intelligence Activities. We may release medical information about you to authorized federal officials for intelligence, counterintelligence and other national security activities authorized by law.

Protective Services for the President and Others. We may disclose medical information about you to authorized federal officials so they may provide protection to the President, other authorized person or foreign heads of state or conduct special investigations.

Inmates. If you are inmate of a correctional institutions or under the custody of a law enforcement official. We may release medical information about you to the correctional institutions or law enforcement official. This release would be necessary (1) for the institution to provide you with health care; (2) to protect your health and safety or the health and safety of others; or (3) for the safety and security of the correctional institution.

YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU.

You have the following rights medical information we maintain about you:

Right to Inspect and copy. You have the right to inspect and copy medical information that may be used to make decisions about your care. If you are a current inpatient, you should notify your primary nurse and complete the required form. If you are an outpatient or discharge patient you should contact the Director of Health Information Services in writing at the appropriate service location (as listed at the end of this notice) to obtain and complete the required form. If you request a copy of the information, we may charge a fee for the cost of copying, mailing or other supplies associated with your request. We may deny your request to inspect and copy in certain very limited circumstances if you are denied access to medical information, you may request that the denial be reviewed. Another licensed health care professional chosen by the hospital will review your request and the denial. The person conducting the review will not be the person who denied your request. We will comply with the outcome of the review.

Right to amend. If you feel that medical information we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for the clinic. If you are a current inpatient, you should notify your primary nurse and complete the required form. If you are an outpatient or discharged patient you should contact the director of health information services in

writing at the appropriate service location (as listed at the end of this notice) to obtain and complete the required form. In addition, you must provide a reason that supports your request. We may deny your request for an amendment if it is not in writing or does not include a reason to support the request for an amendment if it is not in writing or does not include a reason to support the request. In addition, we may deny your request if you ask us to amend information that:

- Was not created by us, unless the person or entity that created the information is not longer available to make the amendment.
- Is not part of the medical information kept by or fro the hospital;
- Is not part of the information which you would be permitted to inspect and copy; or
- Is accurate and complete.

Right to an Accounting of Disclosures. You have the right to request an “accounting of disclosures”. This is a list of the disclosures we made of medical information about you other than our own uses for treatment, payment and health care operations as those functions are described above. To request this list or accounting of disclosures you should contact the director of health information services in writing, at the appropriate service location (as listed at the end of this notice) to obtain and complete the required form. You request must state a time period which may not be longer than six years and may not include dates before April 14, 2003. Your request should indicate in what form you want the list (for example, on paper, electronically). The first list you request within a 12-month period will be free. For additional lists, we may charge you for the cost providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request at the time before any costs are incurred.

Right to request Restrictions. You have the right to request a restrictions or limitation on the medical in formation we use or disclose about you for treatment, payment or health care operations. You also have the right to request a limit on the medical in formation we disclose about you to someone who is involved in your case or the payment for your care. Because any restrictions of your information may hinder the quality of care provided by our facility, according to the law, we reserve the right to deny your request. In addition, because of the many health care providers participating in the organized health care arrangement (Road to Recovery and its clinical staff members), we generally cannot agree to special request. If we do agree, we will comply with your request unless the information is needed to provide your emergency treatment.

To request restrictions, you should contact the Director of Health Information Services in writing at the appropriate service location (as listed at the end of this notice) to obtain and complete the required form. In your request, you must tell us (1) what information you want to limit; (2) whether you want to limit out use, disclosure or both; and (3) to whom you want the limits to apply, for example, disclosures to your spouse. To be binding any agreement to comply with special restrictions must be in writing signed by the director of health information services.

Right to Request Confidential Communications. You have the right to request that we communicate with you about medical matters in certain way or at a certain location. For example, you can ask that we only contact you at work or by mail. To request confidential communications, you must make your request in writing to Road to Recovery at 3155 Presidential Drive Suite 104, Atlanta GA 30340. We will not ask you the reason for your request.

We will accommodate all reasonable requests. Your request must specify how or where you wish to be contact.

Right to a paper copy of this notice. You have the right o a paper copy of this notice. You may ask to give you a copy of this notice at any time. Even if you have agreed to received this notice electronically, you are still entitled to a paper copy of this notice.

You may obtain a copy of this notice at our website www.rdtorecovery.com

To obtain a paper copy of this notice, you may contact the Road to Recovery, 3155 Presidential Drive, Suite 104 Atlanta GA 30340.

CHANGES TO THIS NOTICE

We reserve the right to change this notice in the revised or changed notice will be effective for medical information, we are ready have about you as well as any information we receive in the future. The current notice will be post in the clinic and will include the effective date, in addition, each time you register at or are admitted to the clinic for treatment or health care services as an inpatient, we will offer you a copy of the current notice in effect.

COMPLAINTS

If you believe your privacy rights have been violated, you may file a complaint with the clinic or with the Department of Health and Human Services. To file a complaint with the clinic contact the Privacy Officer at your location of service (as listed below). All complaints must be submitted in writing.

You must not be penalized for filing a complaint.

ALL THE USES OF MEDICAL INFORMATION

Other uses and disclosures of medical information not covered by this noticed or the laws that apply to us will be made only with your written permission. If you provide us with the permission to use disclose medical information about you, you may revoked that permission, in writing, at any time. If you revoked you permission, we will not longer use or disclose medical information about you for the reason covered by you written authorization. You understand that ew are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records or the care that we provided to you.

Privacy Officer and Director of Health Services Information:
3155 Presidential Drive, Suite 104
Atlanta GA 30340
770-220-2885

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